

RONALD “BILLY” HENDERSON

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3824 Chateau Avenue | Waco, TX 76710 | (254) 495-7566

EDUCATION

Texas A&M University	Bachelor of Business Administration Overall GPA: 3.5/4.00	May 2026
Waco High School	High School Diploma Overall Class Rank: 5/519	May 2022

WORK EXPERIENCE

TopGolf – Server and Busser; Waco, TX Summer 2021

- Answered questions about menu selections and communicated customers' menu choices and special requests to kitchen staff to minimize errors
- Collected payments from customers and completed money transactions of up to \$10,000 per day
- Trained new staff members for the restaurant and taught them about guest service expectations and proper food handling

R.E.Henco – Appraisal Assistant; Waco, TX May 2019 – August 2022

- Examined property both quantitatively and qualitatively determining real value of houses in McLennan County
- Created reports to track appraisal assignments from order data through final completion
- Completed technical work appraising real property to create tax database for Bosque County's revenue generation

Longhorn Steakhouse – Server; Waco, TX January 2022 - August 2022

- Demonstrated effective communication skills by taking orders, making recommendations, and addressing customer inquiries and complaints.
- Participated in team meetings and training sessions to improve skills and knowledge of menu items and restaurant policies.
- Maintained knowledge of the menu and accurately described items to customers, resulting in increased sales and customer satisfaction

LEADERSHIP EXPERIENCE AND ACTIVITIES

Phi Gamma Delta – Active Member August 2022 – Present

- Attend weekly chapter meetings to discuss upcoming events
- Hold various philanthropy events to raise money for suicide prevention
- Social chair for the pledge class responsible for communicating within all different organizations

Teen Leadership Waco – Member December 2018 – August 2022

- Attended monthly trips to visit and learn about different businesses throughout my community and learned how to initiate greater youth involvement within our community
- Participated in a group volunteer project that helped build a garden which produced food for a low-income area

National Honor Society – Member September 2017 –September 2021

- Selected as a member based on high academic performance and strong extracurricular activities
- Attended monthly meetings to discuss policies and upcoming philanthropic events

HONORS

- Waco High School Academic Achiever
May 2019
- Waco High School Top 5% of Graduating Class.
May 2022

ADDITIONAL INFORMATION

Computer Skills: MS Word, PowerPoint

Interests: Hunting, Fishing, Golfing, Basketball, Sports, Building, Dogs, Traveling, Friends,

Work Eligibility: Eligible to work in the U.S. with no restrictions